



VOTERS 50+ SUPPORT PROTECTIONS FOR CONNECTICUT ELECTRIC CUSTOMERS

Connecticut electric bills are divided into two sections: delivery and generation, also called supply. Eversource and United Illuminating (UI) deliver electricity and send out electric bills. Connecticut's electric supply is deregulated, so a customer may choose standard service from Eversource or UI, or select a third-party electric supplier. Since these suppliers aren't required to comply with the same state regulations that govern the business practices of Eversource and UI, there have been reports of third-party electric suppliers using misleading marketing tactics or enrolling customers without their consent.

AARP Connecticut is fighting to save household utility customers money on their electric bills. We recently surveyed Connecticut registered voters age 50-plus about third-party electric suppliers and protecting customers. Here's what the voters say:

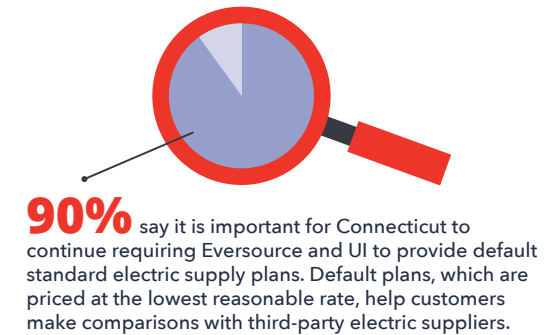
Voters are concerned about electric bills going up.



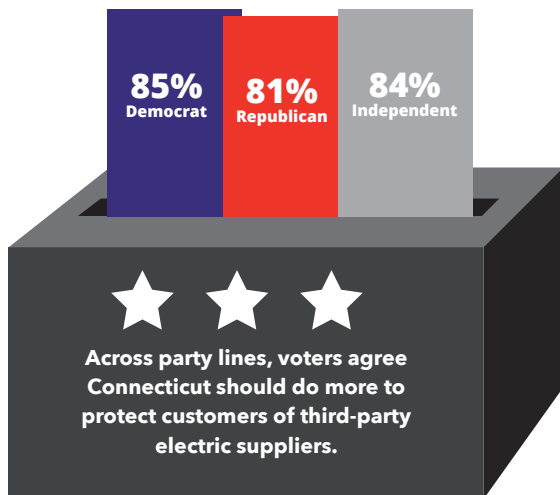
Most do not feel represented when electric rate increases are proposed.



VOTERS WANT TO BE ABLE TO EASILY COMPARE RATES



VOTERS WANT STATE LEADERS TO TAKE ACTION



Most voters support changes to the third-party electric market to better protect customers.

87% believe third-party electric suppliers should not be allowed to automatically re-enroll their customers without their prior written consent.

82% support requiring third-party electric suppliers to make sure that the rates they charge their re-enrolled customers are never higher than the rates charged by Eversource and UI.

87% oppose allowing towns to automatically enroll town residents as a group with a third-party electric supplier without their prior written consent.

ATTRIBUTION

www.aarp.org/ctelectricsurvey

AARP Research. Survey of 1,015 age 50+ adults who are registered to vote in Connecticut (excluding zip codes served by electric cooperatives). Interviews conducted November 21 - December 5, 2019 (excluding Thanksgiving Day)

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